

Dudley Road Household Rubbish Survey

**Q1** Do you think there is a problem with household rubbish left on the pavement in Dudley Road?  
Yes .....  No .....

**Q2** On a scale of one to five, where 1 is not very bad and 5 is very bad, how bad do you think the problem is?  
1 2 3 4 5

**Q3** What do you think is the MAIN cause for household rubbish being left on the pavement in Dudley Road? (Please tick ONE option only)  
No where else to leave it / store it .....   
Too many residential units .....   
Residents' laziness .....   
Poor collection service by the council .....   
Lack of communal bins .....   
Other .....   
If other, please specify

**Q4** With the number of individual households in Dudley Road and the limited space for bins, do you think the volume of household rubbish left on the pavement is inevitable?  
Yes .....  No .....

**Q5** Please use the space below, if you'd like to provide comments on this.

**Q6** Over the last 2 years, do you think the situation regarding household rubbish in Dudley Road has?  
(Please tick ONE option only)  
Improved Stayed the same Got worse Don't know

**Q7** Please use the space below, if you'd like to provide comments on this.

**Q8** Who do you think is responsible for keeping household rubbish off the pavement in Dudley Road  
Residents .....  The Council .....

**Q9** How long do you think it is reasonable to keep household rubbish indoors? *(Please tick ONE option only)*

						<i>Its not acceptable to keep rubbish indoors</i>
1-2 days	2-3 days	3-4 days	4-5 days	6-7 days		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>

**Q10** Please use the space below, if you'd like to provide comments on this.

**Q11** Where do you currently store your household rubbish prior to collection?

<i>In the kitchen bin</i> .....	<input type="checkbox"/>
<i>In a wheelie bin</i> .....	<input type="checkbox"/>
<i>In plastic bags inside your house until collection</i> .....	<input type="checkbox"/>
<i>In plastic bags outside your house until collection (within the boundary/grounds)</i> .....	<input type="checkbox"/>
<i>In plastic bags, left on the pavement or hanging from railings in Dudley Road</i> .....	<input type="checkbox"/>
<i>Other</i> .....	<input type="checkbox"/>
<i>If other, please specify</i>	

**Q12** Do you use black refuse sacks when putting your household rubbish outside for collection?

Yes .....  Go to with Q14      No .....  Continue with Q13

**Q13** If No, how do you otherwise contain your household rubbish?

**Q14** When do you put your household's rubbish out for collection? *(Please tick ONE option only)*

<i>On collection day</i> .....	<input type="checkbox"/>
<i>The evening before collection</i> .....	<input type="checkbox"/>
<i>When a black bag (or equivalent) is full</i> .....	<input type="checkbox"/>
<i>Whenever my kitchen bin is full</i> .....	<input type="checkbox"/>
<i>When it begins to smell</i> .....	<input type="checkbox"/>
<i>Other</i> .....	<input type="checkbox"/>

*If other, please specify*

**Q15** On which days of the week do you think the household rubbish problem in Dudley Road is particularly bad? *(Please tick all that apply)*

<i>Monday</i>	<i>Tuesday</i>	<i>Wednesday</i>	<i>Thursday</i>	<i>Friday</i>	<i>Saturday</i>	<i>Sunday</i>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

To help reduce household rubbish, Tunbridge Wells Borough Council provides doorstep paper/cardboard recycling collection and has local recycling banks for bottles, cans, tins etc, located outside Crescent Road Car park.

**Q16** Do you make use of the local recycling facilities?

Yes .....       No .....

**Q17 Do you recycle your paper/cardboard using the Green Box?**  
 Yes .....  No .....

Highways are the responsibility of Kent County Council (KCC). Placing wheelie bins on Dudley Road would require alterations to Dudley Road, and require the bins to be licensed.

**Q18 In order to consider accommodating large communal bins in Dudley Road, would you be prepared to:**

lose up to six car-parking spaces in Dudley Road?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
park your car in town centre multi-storey car parks free of charge?	<input type="checkbox"/>	<input type="checkbox"/>

**Q19 If a small wheelie bin (see photo) measuring 19"(w)x 37"(h) (480mm x 930mm) was provided free of charge would you be able to store it in an area off the pavement/highway until collection day?**

Yes .....  Continue with Q21  
 No .....  Go to Q22



**Q21 If Yes, where would you store the wheelie bin? (Please tick ONE option only)**

In a garden	In an alleyway	In a porchway	Other
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If Other, please specify:

**Q22 If No, how could you change the way you store your household rubbish?**

I could keep my household rubbish inside using black refuse sacks until collection .....

I could make better use of recycling facilities .....

I do not have a problem with my household rubbish .....

Other .....

If other, please specify:

**Q23 Dudley Road household rubbish collections are currently made on a Wednesday and a Saturday. Are these the best days for your household?**

Yes .....  Go to Q26 No .....  Continue with Q24

**Q24 If No, what two days do you think would be more appropriate? (Please tick TWO options only)**

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q25 Please use the space below, if you'd like to provide comments on this.**

It is an offence to keep/dump household rubbish on the public highway and footpaths. Enforcement notices can be served and/or persons responsible can be prosecuted.

**Q26 Do you think the Council should take legal action against residents who leave their household rubbish on the pavement or hanging from railings in Dudley Road?**  
Yes .....  No .....

**Q27 Do you think the Council should force landlords to take more responsibility:**

to provide adequate facilities to store household rubbish?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
for the behaviour of their tenants?	<input type="checkbox"/>	<input type="checkbox"/>
Other	<input type="checkbox"/>	<input type="checkbox"/>

*If other, what could / should landlords do?*

**Q28 What solutions do you think would help resolve the issue of household rubbish being kept/dumped on the pavement in Dudley Road?**

<i>Instal large communal bins</i>	<i>More smaller wheelie bins</i>	<i>Households to recycle more</i>	<i>Take legal action against offenders</i>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q29 If you have any other comments you'd like to make, please use the space below:**

**Q30 How long have you lived in Dudley Road?**

<i>Less than 12 months</i>	<i>1-3 years</i>	<i>4-10 years</i>	<i>More than 10 years</i>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q31 What type of accommodation is your house?**

<i>Bedsit</i>	<i>Flat/Studio</i>	<i>Maisonette</i>	<i>House</i>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q32 Please indicate your age band:**

<i>18-24</i>	<i>25-34</i>	<i>35-44</i>	<i>45-54</i>	<i>55-64</i>	<i>65-74</i>	<i>75+</i>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q33 Please provide the following:**

Your name (optional) .....	<input type="text"/>	Relevant house name/number .....	<input type="text"/>
Postcode.....	<input type="text"/>	How many people live in this house? .....	<input type="text"/>

If you require a copy of this questionnaire in large print, please contact 01892 554128

Thank you very much for taking the time to complete this survey. Results to this research should be available end of December 2004.